# MyTax.DC.gov User Guide:
# How to Check Your Refund Status

Taxpayers in the District of Columbia can check the status of their refund and receive an instant update via MyTax.DC.gov.

Can't find what you're looking for? Enter keywords here to filter.

**Business**
I want to...
> Register a New Business - Form FR-500
> Register a Special Event - Form FR-500B
> Request a Certificate of Clean Hands

**Individual**

**1**

I want to...
> Check the Status of My Refund
> Learn More About DC Freefile/Fillable Forms
> Respond to Verification Letter
> View Tax Forms

**Real Property**
I want to...
> Make a Real Property Payment
> Search Real Property by Address or SSL
> View More Options

**Clean Hands**
I want to...
> Request a Certificate of Clean Hands
> Validate a Certificate of Clean Hands
> Learn More About Certificate of Clean Hands

**Forms**
I want to...
> Submit an Extension
> View/Retrieve Current Year Tax Forms
> View/Retrieve Prior Year Tax Forms
> View MeF Information

**Quick Links**
I want to...
> Submit a Customer Service Survey
> View FAQs
> View Tutorials
> Contact OTR

**Quick Payments**
I want to...
> Pay with Credit/Debit Card

**Resources**
I want to...
> Go to OTR Homepage

**Submissions**
I want to...
> Retrieve a Saved Submission or Previously Filed Return
> Submit Requested Documentation
> Submit VDA

**Tax Law and Guidance**
I want to...
> View Private Letter Rulings
> View DC Tax Code
> View Tax Guidance Issued by OTR
> View Notices

**Taxpayer Advocate**
I want to...
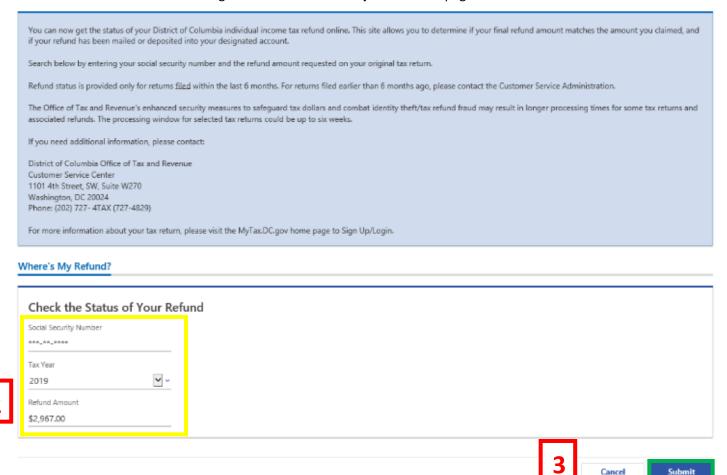> View Taxpayer Bill of Rights
> Request Assistance
> En Español

**More...**
I want to...
> File Form FR-329 - Consumer Use Tax Return
> Request Government Exemption
> Request Residential Parking Exemption
> Search for Certificate/License Exemptions

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# How to Check Your Refund Status

1. On the MyTax.DC.gov homepage, locate the **Individuals** section. Click "**Check the Status of My Refund."** You will be navigated to the **Where's My Refund** webpage.

You can now get the status of your District of Columbia individual income tax refund online. This site allows you to determine if your final refund amount matches the amount you claimed, and if your refund has been mailed or deposited into your designated account.

Search below by entering your social security number and the refund amount requested on your original tax return.

Refund status is provided only for returns filed within the last 6 months. For returns filed earlier than 6 months ago, please contact the Customer Service Administration.

The Office of Tax and Revenue's enhanced security measures to safeguard tax dollars and combat identity theft/tax refund fraud may result in longer processing times for some tax returns and associated refunds. The processing window for selected tax returns could be up to six weeks.

If you need additional information, please contact:

District of Columbia Office of Tax and Revenue
Customer Service Center
1101 4th Street, SW, Suite W270
Washington, DC 20024
Phone: (202) 727- 4TAX (727-4829)

For more information about your tax return, please visit the MyTax.DC.gov home page to Sign Up/Login.

**Where's My Refund?**

### Check the Status of Your Refund

Social Security Number
***-**-****

Tax Year
2019

Refund Amount
$2,967.00

**2**

**3**    Cancel    **Submit**

2. At the bottom of the **District of Columbia Individual Income Tax Refund Status** page, type your **Social Security Number**, **Tax Year**, and **Refund Amount** which are all required fields.
3. Click **Submit.**

You can now get the status of your District of Columbia individual income tax refund online. This site allows you to determine if your final refund amount matches the amount you claimed, and if your refund has been mailed or deposited into your designated account.

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**Where's My Refund?**

**4**

### Check the Status of Your Refund

Social Security Number
***-**-****

Tax Year
2019

Refund Amount
$2,967.00

### Refund Status

Your return has been received and is being processed. The processing window could be up to six weeks. Please check back.

Cancel    Submit

4. The **Refund Status** section will appear, and the status of the refund will be displayed.

   **If the issued amount does not match your original requested amount, a notice will be mailed to you within 7-10 business days. The notice can also be viewed by logging into your MyTax.DC.gov account under the **More** tab and **Messages and Letters** section.